

An Urban Intervention project



5th year students at AU in IT Product Development

Study group since 7th semester



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 Student worker at LEGO System A/S

- User-involvement and stakeholder management
- Products and technology



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- IoT
- Drones



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- Domestic design and prototyping
- Playing music



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- UX design and product development
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# Agenda

- Course: Urban Intervention
- Our approach: The Fun Theory
- Our intervention: The Recycling Machine
- Evaluation and results

#### Pause

- International Urban Design Conference
- 3 highlighted themes
  - smart city, transportation, population change
- Our experience with attending

## Urban Intervention

Theme: Consumerism, Sustainability, Recycling

Case: How to reuse material, raising awareness, call to action, broaden horizons, perspectives..

→ Make people think, reflect, act

Intervention: Stage an intervention in a public space in Aarhus

## Urban Intervention

Borassi, G. (2008). City 2.0:

"They [urban interventions] contribute to an erosion of some established notions of urban comfort; they undermine conventional wisdom but don't necessarily confront it head on"

"What seems important here [...] is their capacity to trigger a "disturbance", certain discomfort in the predefined system"

"[they] arise in a definite territory of friction and tension between the daily lives of urban residents and what would otherwise considered the norm proposed by the city."

# The Fun Theory

Initiative by Volkswagen

"A thought that something as simple as fun is the easiest way to change people's behaviour for the better. Be it for yourself, for the environment, or for something entirely different, the only thing that matters is that it's change for the better."





# The Recycling Machine





A Thursday afternoon - Ryesgade (Strøget) - 2,5 hours

# The Recycling Machine







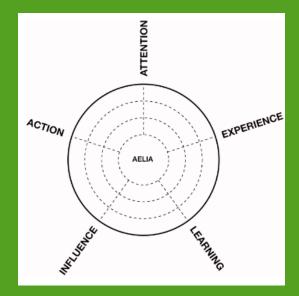
# The Recycling Machine

Inspired by Volkswagen's The Fun Theory



#### Theme: Habit formation

- Positive Punishment
- Positive Reinforcement
- (e.g. Trash in nature)
- (our approach!)



#### The AELIA-model:

Difficult evaluating Influence - Action

## Results

Desired evaluation: Study over several months

Limitation: 7 week course

- Follow-up interview
- Effect of pictures and videos



## Conference

Acceptance of our paper:

"The Recycling Machine: Promoting Habit Formation for Sustainable Citizens through an Urban Intervention"

The Recycling Machine: Promoting Habit Formation for Sustainable Citizens through an Urban Intervention

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> > Paper Presented at the 9th International Urban Design Conference Canberra, 7-9 November 2016

#### The Recycling Machine: Promotine Habit Formation for Sustainable Citizens through an Urban Intervention

ABSTRACT: The paper describes the process of designing and staging an intervention at a public square in Aarhus, Demnark. Several municipalities of Demnark have already launched initiatives to rectify the sorting of recyclable and sustainable materials, but the municipality of Aarhus is yet to initiate serious actions towards household recycling. This presents a design challenge to increase awareness of sustainability.

Inspired by Borasi's definition of the Urban City and its citizens as the human motors of change, the intention was to create an interactive installation, as an urban intervention. In line with Borasi's definition, which warrants that "urban interventions contribute to an erosion of some established notions of arban conflort; they undermine conventional wisdom but don't necessarily confront it head on", we aim to trigger a minor disturbance in the otherwise predified system that can make people re-think or e-apply their knowledge in terms of recycling their surbage in the everyday household.

The intervention is further inspired by Volkswagen's "The Fun Theory", which proposes that adding a fun factor to daily activities is the easiest way to change people's behaviour for the better, be it recycling or maintaining the speed limit of urban living areas.

The intervention, named "The Recycling Machine", consists of a wooden booth with garbage cans collecting roadtional recycling materials. Once the garbage is correctly sorted, the booth will reward participants with gifts seemingly forged by the recycled garbage. Findings from the intervention indicate that participants had a joyful experience, with a potential for long-term influence and habit formation facilitated through the recycled gifts and photos taken.

We believe that the impact of the urban environment can cascade to people's' daily lives in which Smart Cities can create Sustainable Citizens.

Keywords: Urban intervention; habit formation, recycling

#### Introduction

While several municipalities of Denmark have launched initiatives to rectify the sorting of recyclable materials, the municipality of Aarhus is yet to initiate serious actions towards





"Smart cities for 21st century Australia - how Urban Design Innovation can change our cities."

9th International Urban Design Conference 7-9 November 2016

#### Conference overview

- Attendees: Practitioners, directors, academics
  - ▶ Urban Designers, Architects, City planners, landscape architects, engineers
- How to make a city smart?
- Population change and liveability
- City Infrastructure
- High density living
- ► Future of car dependant cities
- ...

"Be inspired by innovations and projects that are transforming cities. This conference is an opportunity for design professionals to exchange ideas and experiences, to be creative and visionary, and to contribute to redesigning our urban futures."









#### Fun facts

- ▶ 180.000 people move into cities a day
- ▶ By 2050, 70% of the global population will live in cities
  - ▶ Up from 34% in 1960 to 54% today
- Frost and Sullivan predict that by 2020 the Smart Cities market will be worth \$1.5 trillion
- ▶ 40% of traffic in city centres is caused by people looking for parking spaces

### **Smart Cities**



"A smart city is an urban development vision to integrate multiple information and communication technology (ICT) and Internet of Things (IoT) solutions in a secure fashion to manage a city's assets".



### What is a Smart City?

A smart city is one that...

... dramatically increases the pace at which it improves it sustainability and resilience.

... by fundamentally improving how it engages society, how it applies collaborative leadership methods, how it works across disciplines and city systems, and how it uses data and integrated technologies.

... in order to transform services and quality of life to those in and involved with the city (residents, businesses, visitors).

## Why have a Smart City?

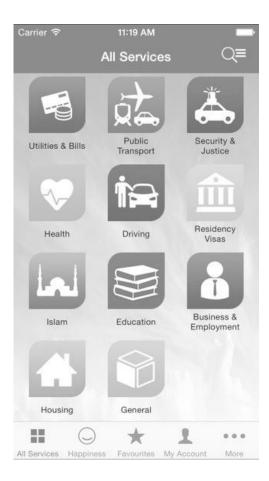
"The goal of building a smart city is to improve quality of life by using urban informatics and technology to improve the efficiency of services and meet residents' needs"

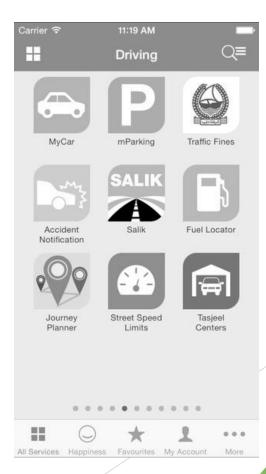
### How to build a Smart City?

A simple answer: there's an app for that!

**DubaiNow Smartphone App** 

\$1 billion saving

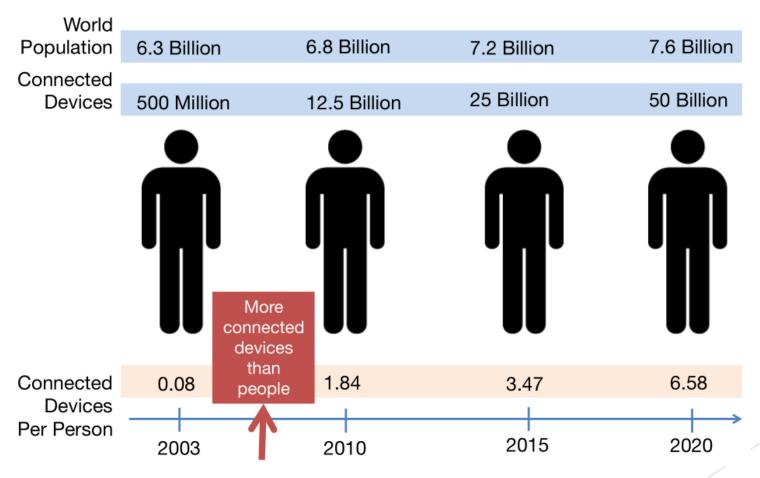




## What a Smart City really is

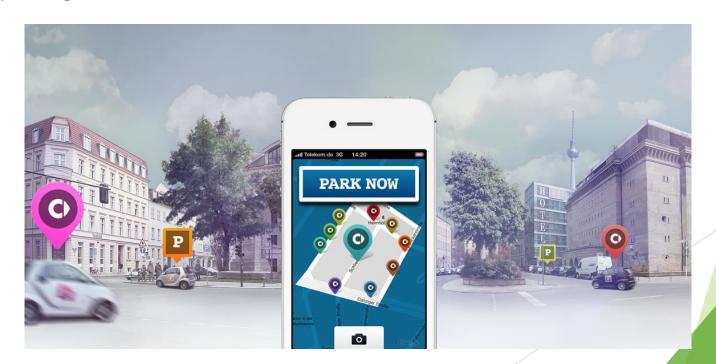
- Smart Energy
- 2. Smart Citizen
- 3. Smart Healthcare
- 4. Smart Governance
- 5. Smart Buildings
- 6. Smart Mobility
- Smart Technology

# IoT: More Connected Devices Than People



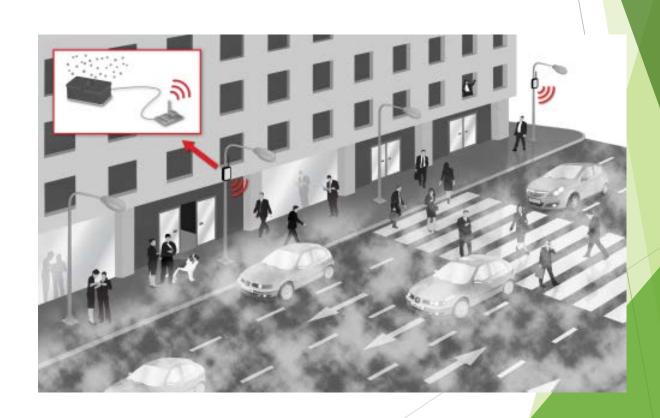
## **Example: Smart Parking**

- Visibility into the availability of parking spaces across the city
- Reserve the closest available space
- Demand-based pricing.



## More examples: Remote Sensing

- Water management
- Gas monitoring
- Power usage
- Air quality monitoring

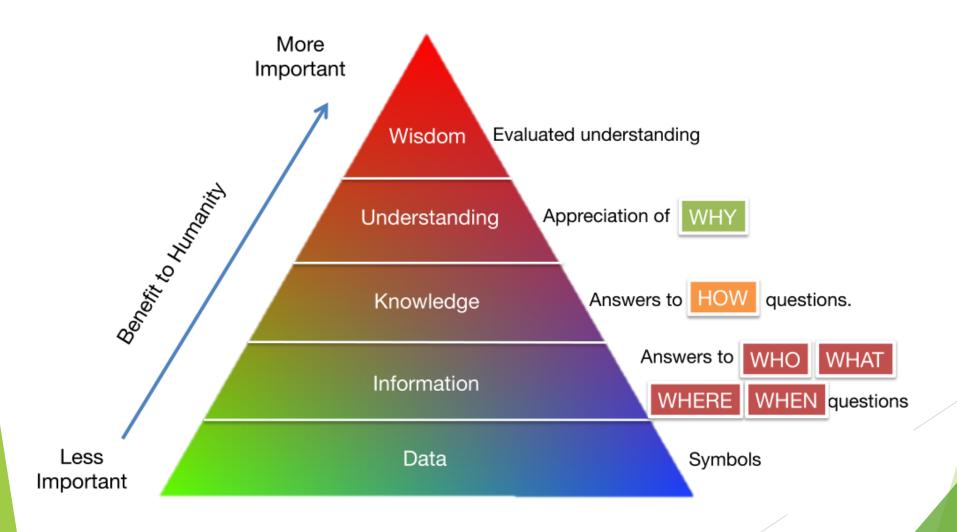


#### Sensor Network Infrastructure

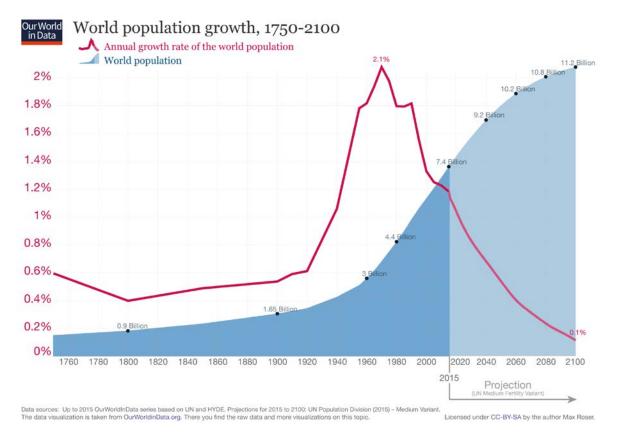
- Community based
- LoRaWAN network
- Available for anyone to use



## Big Data is not Magic



## Population change and liveability





## Population change and liveability

#### Response to population change:

High-rise living

#### Aspects of well-being:

- Belonging, attachments, identity
- Many of these aspects are not found in high-rise living

#### Problem:

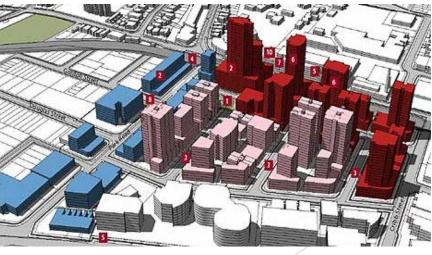
All human beings has the same basic needs, but yet we built in a way that treat them as if they don't need certain things.



## Population change and liveability









5 min break

- 4 technical disruptors to have a major impact on the future of private transportation:
- 1. Solar energy 2. Electric (battery) 3. Autonomous 4. Ownership vs. service

#### Focus on driverless cars



4 technical disruptors to have a major impact on the future of private transportation:

1. Solar energy 2. Electric (battery) 3. Autonomous 4. Ownership vs. service

"We need to make solar panels as appealing as electric cars have become" – Elon Musk







- 4 technical disruptors to have a major impact on the future of private transportation:
- 1. Solar energy 2. Electric (battery) 3. Autonomous 4. Ownership vs. service



Tesla Gigafactory for battery technology in Spark, Nevada

Expects to double current battery life time distance of 485 km within 1-2 years



Battery technology for your home

Works with Tesla's solar energy

- 4 technical disruptors to have a major impact on the future of private transportation:
- 1. Solar energy 2. Electric (battery) 3. Autonomous 4. Ownership vs. service

SAE level	Name	Narrative Definition	Execution of Steering and Acceleration/ Deceleration	Monitoring of Driving Environment	Fallback Performance of <i>Dynamic</i> <i>Driving Task</i>	System Capability (Driving Modes)
Huma	<i>n driver</i> monit	ors the driving environment				
0	No Automation	the full-time performance by the <i>human driver</i> of all aspects of the <i>dynamic driving task</i> , even when enhanced by warning or intervention systems	Human driver	Human driver	Human driver	n/a
1	Driver Assistance	the <i>driving mode</i> -specific execution by a driver assistance system of either steering or acceleration/deceleration using information about the driving environment and with the expectation that the <i>human driver</i> perform all remaining aspects of the <i>dynamic driving task</i>	Human driver and system	Human driver	Human driver	Some driving modes
2	Partial Automation	the <i>driving mode</i> -specific execution by one or more driver assistance systems of both steering and acceleration/deceleration using information about the driving environment and with the expectation that the <i>human driver</i> perform all remaining aspects of the <i>dynamic driving task</i>	System	Human driver	Human driver	Some driving modes
Autor	nated driving s	ystem ("system") monitors the driving environment				
3	Conditional Automation	the driving mode-specific performance by an automated driving system of all aspects of the dynamic driving task with the expectation that the human driver will respond appropriately to a request to intervene	System	System	Human driver	Some driving modes
4	High Automation	the <i>driving mode</i> -specific performance by an automated driving system of all aspects of the <i>dynamic driving task</i> , even if a <i>human driver</i> does not respond appropriately to a request to intervene	System	System	System	Some driving modes
5	Full Automation	the full-time performance by an automated driving system of all aspects of the dynamic driving task under all roadway and environmental conditions that can be managed by a human driver	System	System	System	All driving modes

- 4 technical disruptors to have a major impact on the future of private transportation:
- 1. Solar energy 2. Electric (battery) 3. Autonomous 4. Ownership vs. service
- Google has had driverless cars driving over 2 million miles
- Singapore has launched its first driverless taxi
- Lyon has launched the world's first driverless bus
- Uber has launched a driverless car in Pittsburg









- 4 technical disruptors to have a major impact on the future of private transportation:
- 1. Solar energy 2. Electric (battery) 3. Autonomous 4. Ownership vs. service

- 90% of the time, your car is parked
- 2 parking spots pr. person
- In US: 4 parking spots to every car
- In UK: on average, a person uses 106 days of a lifetime looking for parking spots

- 4 technical disruptors to have a major impact on the future of private transportation:
- 1. Solar energy 2. Electric (battery) 3. Autonomous 4. Ownership vs. service

People's mindset will change - has it already started?







How will this impact cities?





Today, the city infrastructure is determined by roads

Parkings spots → Pick-up points?

### Project Highlights

#### MONA: Museum of Old and New Art





Project to piss off academics: "art can be fun!"

Serve alcohol - people had to go to WC - toilets with mirrors

Community-driven: calling it "our museum"

- Completely changed the city of Hobart
- Festivals, visitors, transport, shops, tourists

## Project Highlights



#### The Soofa Bench

Clever use of space:

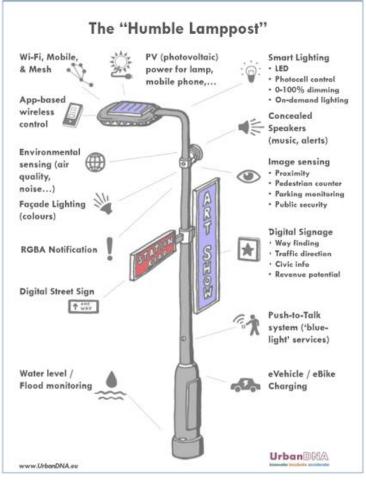
- We have benches → added value



The Soofa Sign
Solar-powered display

### Project Highlights

The "Humble Lamppost"



#### Rationale:

- We already have lampposts they take up space
- So why not add functionalities that exceeds just light?
- E.g. Calling emergency, charging cars, speakers, alerts, display information, gathering point

# Our experience with attending

#### Theory vs Practice



How practitioners involves theories in their work - and where they don't!

• E.g. User Involvement

Cultural differences
"Urban Design"
"What is a Smart City?"

# Our experience with attending

Experience in the field



Networking Broadened practical scope

What keeps the wheels turning?

Beyond 5 ECTS

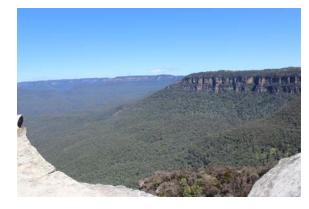
What else did we do?





















# Thank you!

Martin Lykke - Jonathan Hansen Christoffer Skovgaard - Peter Knøsgaard

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